



CANCELLATION FEE MATRIX

Valid as of 1st June 2021

All prices listed in this document are inclusive of VAT.

ACN reserves the right to change the terms and prices presented in this document.

GENERAL INFORMATION

If you choose to terminate your 12-month Agreement within the Initial Term in accordance with Clauses 10 and 70 of the Standard Terms and Conditions, a Cancellation Fee will be applied.

Depending on the Tariff, the fee will be calculated as the number of months remaining from the 12 month term of your contract amount at the time you signed up multiplied by €5.00 for JOi S & Tablet Plans or by €8.00 for JOi M, JOi L, JOi XL Tariffs.

A Cancellation Fee will not apply if you terminate your Agreement during a Renewal Term.

All prices listed in this document are inclusive of VAT.

CANCELLATION FEE MATRIX

Ordered after June 1st, 2021

Tariff Name	JOi S	JOi M	JOi L	JOi XL	JOi 2GB	JOi 5GB
1	€60,00	€96,00	€96,00	€96,00	€60,00	€60,00
2	€55,00	€88,00	€88,00	€88,00	€55,00	€55,00
3	€50,00	€80,00	€80,00	€80,00	€50,00	€50,00
4	€45,00	€72,00	€72,00	€72,00	€45,00	€45,00
5	€40,00	€64,00	€64,00	€64,00	€40,00	€40,00
6	€35,00	€56,00	€56,00	€56,00	€35,00	€35,00
7	€30,00	€48,00	€48,00	€48,00	€30,00	€30,00
8	€25,00	€40,00	€40,00	€40,00	€25,00	€25,00
9	€20,00	€32,00	€32,00	€32,00	€20,00	€20,00
10	€15,00	€24,00	€24,00	€24,00	€15,00	€15,00
11	€10,00	€16,00	€16,00	€16,00	€10,00	€10,00
12	€5,00	€8,00	€8,00	€8,00	€5,00	€5,00

Ordered prior to June 1st, 2021

Tariff Name	JOi S	JOi M	JOi L	JOi XL	JOi XXL	JOi 2GB	JOi 5GB
1	€60,00	€96,00	€96,00	€96,00	€96,00	€60,00	€60,00
2	€55,00	€88,00	€88,00	€88,00	€88,00	€55,00	€55,00
3	€50,00	€80,00	€80,00	€80,00	€80,00	€50,00	€50,00
4	€45,00	€72,00	€72,00	€72,00	€72,00	€45,00	€45,00
5	€40,00	€64,00	€64,00	€64,00	€64,00	€40,00	€40,00
6	€35,00	€56,00	€56,00	€56,00	€56,00	€35,00	€35,00
7	€30,00	€48,00	€48,00	€48,00	€48,00	€30,00	€30,00
8	€25,00	€40,00	€40,00	€40,00	€40,00	€25,00	€25,00
9	€20,00	€32,00	€32,00	€32,00	€32,00	€20,00	€20,00
10	€15,00	€24,00	€24,00	€24,00	€24,00	€15,00	€15,00
11	€10,00	€16,00	€16,00	€16,00	€16,00	€10,00	€10,00
12	€5,00	€8,00	€8,00	€8,00	€8,00	€5,00	€5,00

How to read the matrix?

Match the current month of your contract duration on the left side of the table and check the value assigned to your original Price Plan.

*E.g. If you have been using **JOi XL for 4 months**, your Cancellation Fee is equal to **€72.00**.*

Month-to-month rates are not subject to Cancellation Fee.